Installing the GlobalProtect agent on Mac OS X 10.6 or better

1. Install the agent:
   a. From the GlobalProtect Installer, click **Continue**:

   ![Continue](image1.png)

   b. Select the **GlobalProtect** package and click **Continue**:

   ![Custom Install](image2.png)

   c. Click **Install** to perform a standard installation of the GlobalProtect software:

   ![Standard Install](image3.png)
d. Enter your credentials (name and password) to confirm GlobalProtect installation and select Install Software:

![Install GlobalProtect](image1.png)

After the installation successfully completes, click Close. The GlobalProtect agent starts automatically:

![GlobalProtect Installation Complete](image2.png)

2. Log in to GlobalProtect.
   When prompted, enter your Username and Password and then click Apply:

![GlobalProtect Login](image3.png)
3. **Approve the login**

   You will receive the following notification on your mobile device setup for Duo push. Select **Approve** to complete the connection.

   ![Notification Screenshot](image)

   A successful authentication connects you to the corporate network.

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**Use the GlobalProtect Agent**

1. **If you are not connected to GlobalProtect, connect now.**

   You can tell if you are connected by hovering over the GlobalProtect icon on the menu bar:

   ![Disconnected Icon](image)

   a. In the menu bar, right-click the GlobalProtect icon 🔄, and select **Connect**.

   ![Connect Menu](image)
b. If you did not enter your credentials during install phase, you will be prompted to enter credentials, click **Apply**.

![GlobalProtect Portal Authentication](image)

**Please enter username and password to connect.**
- **Portal**: vpnsec.utep.edu
- **Username**: paydirt
- **Password**: ********

- **Cancel**
- **Apply**

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**c. When you receive the Duo notification click **Approve**.**

![Duo Authorization](image)

**Login Request**
- **Protected by Duo Security**
- **UTEP**
- **Palo Alto VPN**

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**Disconnect from GlobalProtect**

1. To disconnect, click the GlobalProtect icon 🌐 on the menu bar and select **Disconnect**.